

Annex 1: Table of Complaints – 5 February 2019

No.	Date rcvd / log no.	Summary	Recorded?	Handled by	Outcome	Live or Closed
26.	03/07/2017 / 18801	Complaint alleging that the PCC failed to act regarding a report of the complainant's son as a victim of crime. This appears to be when the complainant was directly emailing Avon and Somerset Constabulary and/or Kent Police, cc'ing the PCC into 4 emails between Feb and July 2016. The PCC replied to the complainant and also made enquiries with Avon and Somerset Police.	Yes	PCC's CEO	30/08/2017: On hold, at the request of the complainant, who is awaiting progress on the complaint against another Police Force. After a CEO letter in Nov 2018 request the allegations, this complaint has been responded to with an explanation of the PCC's role and the actions taken by the PCC regarding this historic matter. There has been no appeal to the IOPC.	Closed
30.	20/12/2018 / 23161	Complaint regarding Lloyds Bank fraud allegation	Yes	Escalation directly to PCP		Live